

AA-Automovers Inc. MC# 498378 Terms and Instruction Guide -- Sign and return with booking

1. The customer is hiring AA-Automovers Inc. as an agent on their behalf to locate one sub contract auto transport company to relocate their vehicle(s) .Upon completion in contracting a carrier, a customer service representative will update the customer via email, phone call and or text message if supplied. The information supplied will provide the sub contract carrier's company name, contact phone number and their estimated dates for retrieval and delivery. The carrier relocating the customer's vehicle(s) will confirm an appointment time 6 to 24 hours in advance for the origin and destination. The customer agrees that in the event the carrier can not make it safely to the point of origin and or destination,(truck restricted roads, weather related issue ,unsafe point of entry and exit) the customer will assist in meeting the carrier in a safe area for loading and unloading. The customer does not hold AA Automovers and it agents liable for any delays or damages to vehicle(s). The contract carrier will perform an inspection report at the origin noting any and all pre existing damages prior to loading the vehicle(s). The contract carrier and origin customer must sign the inspection form in agreeing the condition of vehicle to be said and true and copies supplied to both parties. Once the vehicle(s) has been released to the sub contract carrier, the customer is now in contract with the sub contract carrier company and the carrier's insurance. AA Automovers will assist in updates for status of pick up and delivery during the relocation of the vehicle. The contract carrier will notify the destination customer 6 to 24 hours prior to delivery to confirm an appointment. The customer may designate a person on their behalf to release and or accept the vehicle in the event they are not able to. The vehicle must be in running condition unless noted by agent (RUNS NO) additional charges will apply. The customer does not hold AA Automovers or it agents liable for any delays or damages to vehicle(s). Passenger area of vehicle must be free of contents; (carriers will allow less than 100lbs in the trunk area of non breakable items).
2. Transport programs as offered Standby Pickup Service: (picked up within 1-5 business days); Priority Pickup Service: (picked up within 1-3 business days) Express Pickup Service: (picked up with in 1-2 business days) Flex Program: is a customer bid requested by the customer. The customer can raise the bid (COD/CIA) amount at anytime in order to be accepted by a contract carrier. Customer requested dates of shipments are strictly requests and are not guaranteed. The prices and packages will be presented to sub contract carriers on behalf of the customer. Any additional offers from contract carriers more or less of the quoted amount will be presented to the customer as additional options for the customer to choose from.

This broker agreement shall be governed and construed in accordance with the laws of the state of New Jersey. The parties further agree that any legal action arising out of this Agreement shall be filed in a court of competent jurisdiction within Morris County, New Jersey and not to exceed more than the down payment/broker fee listed on this order. Customer hereby submits to the jurisdiction of such courts and waives any and all defenses based on lack of personal jurisdiction. We participate in the Better Business Bureau's BBB OnLine Program. Upon your request we agree to cooperate with BBB efforts to resolve disputes that may arise under this contract. AA-Automovers Inc. will only charge the fee or down payment once a carrier is assigned to the customer order. Once a contract carrier is provided to the order, the customer must release the vehicle to the carrier and accepts the service from AA-Automovers Inc. to be complete. Scheduling dates and times are determined by the carrier and may not be compromised. Misrepresentation of the vehicle or refusal of the contract carrier's service will forfeit the down payment for the order. The customer/shipper agrees and understands that if they cancel an unassigned shipment before end of business of the final date stated in the pickup period, the fee of one hundred dollars and zero cents will be charged to their credit card provided. Cancellations must be made in writing. Multiple vehicle shipments (two or more vehicles on the same order) will be charged as follows: one hundred dollars and zero cents for the first vehicle, fifty dollars and zero cents for each additional vehicle.

Quote #: _____ **Signed:** _____ **Date:** _____

I have reviewed and accepted the order and terms for this move.